

# **A STUDY ON THE KOTA GOVERNMENT DIVISIONAL PUBLIC LIBRARY SERVICES USING PODCAST (RAJASTHAN), INDIA**

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**Abstract :** *The paper discusses the Historical background of Government Divisional Library Kota (Rajasthan) India. It further highlights the concept of Podcast, available types of Podcast, services provided by use of Podcast in the Library. The paper also highlights the merit and demerits of using podcast in the public library. The paper also draws the attention of the users on the different ways of accessing the library services through podcasting technology. In addition the paper discussed with reference images displaying the various sections and units of the public library with available and relevant podcasting services.*

**Key words :** *Divisional public library, Podcast, GDPL, Web2.0, ICT, Kota*

## **I. INTRODUCTION**

The great importance and effect of Podcast to the library services can never be emphasized. Generally speaking, the merit of Podcast in the Libraries must be evaluated not in comparison with books, but in the assessment of its contribution to the Libraries services. Podcast contents can be accessed via devices like still and motion pictures, films trips, television, transparencies, audiotapes, records, computers 12 and audio disk. Podcasts, previously known as "audio blogs" which is first introduced in 1980s. With the advent of broadband Internet access and portable digital audio playback devices such as the iPod, Podcasting began to develop in late 2004. According to Kaushik (2010) in podcasting technology, the audio is syndicated, through RSS (Really Simple Syndication) feed that was adopted from blog community. Today there are more than 115000 English language podcasts available on the Internet, and dozens of websites available for distribution at little or no cost to the producers or users. The dictionary definition of a podcast is a digital audio file you

can download or listen to over the Internet. Podcasts are a form of media content that was developed in 2004, when former MTV video jockey Adam Curry and software developer Dave Winer coded the “iPodder.” The iPodder was a program that let a user download internet radio broadcasts to their Apple iPod. This is where the term and meaning podcast was born, taking its name from a blend of ‘iPod’ and ‘broadcasts’. Today, podcasts are an extremely popular form of audio entertainment and have progressed beyond being downloadable radio shows. Each podcast is a series created by a host and then published episode-by-episode online, where subscribers can then download and listen to each episode when it’s released. Unlike traditional methods of content production like TV and radio shows, podcasts are an accessible way for content creators to connect with an audience. They are not even currently regulated, meaning you don’t need a broadcasting license to publish podcast content. Anyone with basic podcast equipment like a microphone, recording software, and a membership to a hosting platform can create their own show. According to Dale (2007) Podcast is a free programme that can be downloaded from the iTunes™ website ([www.iTunes.com](http://www.iTunes.com)) and enables students to watch and listen to the enhanced podcasts. Students can also download the podcast to their iPod™, or if they have an iPod™ Video, can simultaneously listen and watch the visuals that accompany the audio broadcast. This enables students to reinforce information that had been disseminated in the lecture. Podcasting website. There are many websites that contain podcasts on various subjects. For example, <http://librarygang.talis.com/>. Provides a podcast named as “The Library 2.0 gang” on library and information science which is a monthly roundtable podcast which has been joined by several contributors (professionals) from libraries worldwide to discuss the technological issues/ topics of the day that influence them. Each month, the library 2.0 gang is joined by a guest for a discussion on a topic of interest. It is produced by Tails and syndicated by Library Technology Guides. Library’s website at <http://library.msstate.edu/podcast.html>.

### **STATEMENT OF THE PROBLEM**

Podcast played a vital role in the provision of library services in Kota Government Public Library (GDPL). Although in the library we have the different categories of users including the exceptional children that much need information in either videos or audio format (podcast). In this regards podcasts have been provided and made

available in audio-visual section in the Kota Government Public library to certify the information needs of all the categories of the users at the right time.\

## **OBJECTIVES OF THE STUDY**

The broad objective for which this study is carried out is to the types of Podcast are available and services provided by GDPL kota, The Specific Objectives are to:

1. Find out the types of available Podcast used by GDPL staffs in the provision of library services
2. Determine the reasons why do library staffs of GDPL use Podcasts in Library Services
3. Find out the problems do they staff encounter in the application of Podcast in the provision of Library service

## **II HISTORICAL BACKGROUND**

The Government Divisional Public Library Kota, According to IPLM, Kota Public Library India's First in Talk Show. Government.Divisional Public Library is a very ancient library of Kota city which was initially started as "Mobile Van Library" to serve the citizens living in different remote zones of Kota but after passing few periods it is started working as established library in year 1956 at the rental basis in famous "DANMAL HAWELI".



*Photo Credit: Dr. Deepak Kumar Shrivastava*

### **Image 1 front view of Govt. Divisional Public Library, Kota (Rajasthan)**

Later on it is shifted in NayapuraBagh area in own govt. availed building on free basis in 1970. In 1984 Library again shifted in UIT Building due to some administrative decisions taken by that time working collector and finally own library building Hand-over to Doordarshan Kendra. So again in year 2004 library is shifted to UIT buildings

first floor to ground floor. From 2004, after Re-shifting library run up to June 2013 in that building but with financial assistance of Rs. 50 lakh by RRRLF and 10.64 Lakh from Department of language and library , Rajasthan Jaipur we will able to shift in New Building situated in In-front of income tax residential colony , CAD Colony campus , Kota. Now Govt. Divisional Public Library is running well from new building since July 2013 independently. After the 61 years library Name has been changed from Govt. Divisional Public Library Kota to Govt. Divisional Public Library, Kota Rajasthan.

**Existing Scenario:**

Govt. Divisional Public Library, Kota Rajasthan are open, community-focused spaces where Citizen of Kota comes to read, learn, and reach out to the world. Our resources, programs, and services provide life-long education to all. Presently library is serving all kind of users of the domicile of Kota city without respect of cast, creed, age, sex education etc. right now we are providing services like: Books Issue-Return Services, Reading Room Services, Reference/Directional Services, Reprographic Services, Kids Library Services, User Orientation Services, Tele-Health Service to the Users.

Principal activities in libraries are Organizing and administrating the library, Building the Collection of Library, Making the collection accessible for Use, Serving the users, Organizing & Controlling Financial Support. Kota Divisional library has 6 Divisions i.e. 1.Acquisition Division (Book Selection, Ordering, Checking and Verification and Accessioning), 2.Technical or Processing Division (Classification, Cataloguing and maintenance of catalogue, Shelf list and its Preparation and Preparation of Books for the Shelf), 3. Stock or Storage Division:000-999 Decimal Placing, 4. Reader's Services Division (Membership Section, Book Display, Catalogue, Readers Guide, Circulation Counter ,Reading Room , Reference Section, Periodical Section, Non Book Material Section, Library Extension Services and Reprography Section) ,5.



**Image 2 Stack Area of Govt. Divisional Public Library, Kota (Rajasthan)**

Administrative Division (Committee and Meetings, Budget and Accounts, General administration, Maintenance and Security, Stores, Stationary and Printing, Correspondences and Filing etc.) 6. Preservation Division (Preventive Unit, Fumigation Unit, Repairing and Mending Unit, Lamination Unit and Book Binding Unit).Kota Public library is aimed to serve Education, Information, Culture and Leisure and Recreation

### **Green Building**

It's a Double Story Building having all essential facilities with Green Initiative. Having Solar System with Natural Lights. If we will flashback to its building Scenario Since 1954 to till continue, it is running on the rental basis but in year 2010 we got land for Building Construction by the Kind Co-operation of Govt. of Rajasthan. And recently we have received the sanctioned of rupee fifty lacks for library building construction. Soon Public Works Department will work after getting the checks and I hope that in a next two year I think we will in our own building.The Library's collection of more than 0.72 lakh items for children, teens and adults , women's, senior citizens and all kinds readers includes: Books, audio books and large print books, Music (CDs) and movies ,DVD s ), Talking Books, Magazines and newspapers. Library also have FREE online resources – e books and e journals purchase from Sage Publication along with Magazines & Newspapers, Genealogy - Census records, Job Resources - Help getting started, sharpening your skills, writing a resume, Free online books, movies and music to download to your computer, iPod, phone or other portable device. Library has rare collection of 1553 books with Our special collections i.e. Ramayan in Urdu Language, ShrimadbhagawatGeeta in Urdu Language,Sunderkand in Urdu Language, Dr DhannaLalSuman'sHadoti collection.

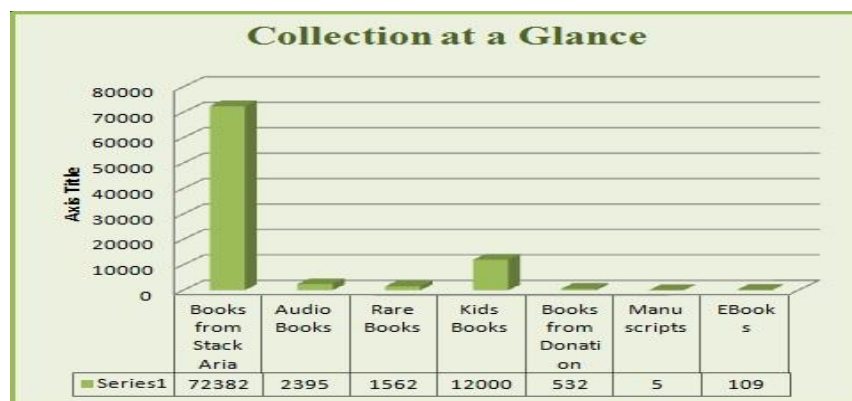


**Image 3 Reading Area of Govt. Divisional Public Library, Kota (Rajasthan)**

Our library has a wide range of materials. During last 62 years many valuable books were added to this library. Today the library is having various information books on different Subject like: Indian Philosophy, Religion Books, Business Management, Ethics, Moral Science, Agric books, Gandhi Yana, and Computer Science etc. details about collection are like

**Table 1 Collection at a Glance on dated 31.03.2020**

Position up to	Books from Stack Aria	Audio Books	Rare Books	Kids Books	Books from Donation	Manuscripts	EBooks
<b>31.3.20</b>	<b>72382</b>	<b>2395</b>	<b>1562</b>	<b>12000</b>	<b>532</b>	<b>05</b>	<b>109</b>



**Figure 1 Complete Collection of Kota Govt. Divisional Public Library**

**Human Resource (HR)**

Kota Public Library is suffering from crises of Man Power because out of 11 sanctioned post only 4 post are filled and rest are vacant. Classes fourth and Cataloguer post are filled on contractual Basis from retired Personnel.

Table 2 Man Power of Government Divisional Public Library Kota

S.No.	Name of Officer/Employee	Designation	Job & Responsibility
1	DR. Deepak Kumar Shrivastava	Divisional Librarian	Library Administration and Management
2	Mrs. Shashi Jain	Assistant Librarian	Reference and Kids Area
3	Mr. Trilok Chand Upaadhyaya (Sanvida)	Cataloguer	Stack and Rare Books Area
4	Mr. Navneet Sharma	Junior Assistant	Accounts and Receipt Dispatch
5	Mr. Ajay Saxena	Junior Assistant	Establishment , Store and Computer Lab
6	Mrs. Krashna Sharma(Sanvida)	Book Lifter	Gate and Property Counter
7	Mr. Nasir Khan (Sanvida)	Class IV	Kids Library Handler
8	Mrs. Ramesh Dutta Sharma (Sanvida)	Class IV	Gate and Property Counter
9	Vacant	Class IV	Circulation Assistance
10	Vacant	Class IV	Circulation and Binding
11	Vacant	Class IV	Reading Rom Cum Periodical Assistance
Library Contact Number : 0744-25500912			



Image 4Audio Section of Kota Govt. Divisional Public Library

### Financial Assistance

For the administration and maintenance of the library adequate financial resources are essential, it is fact library is not a revenue earning body. Of course, it accepts membership fees and fines in some cases. But this is negotiable amount in comparison with the expenditure incurred in the maintenance of the Library.

1. Grant from State government
2. 11<sup>th</sup> financial commission.
3. Levy fund
4. Fines
5. Membership fees.

### Participation Policy of Kota Public Library

Kota Public Library is working under partnership with Champ Readers Association for Book release and Conversation Program.



**Image 5 Differential abled Lounge of Kota Govt. Divisional Public Library**

**Automation**

Library is fully automates with the Financial Assistance National Mission on Libraries (NML) through **EROSEINDIA**[erosindia@live.com](mailto:erosindia@live.com) Agency. Work is under Progress.

**Lending Services**

Library renders lending service to the reader. Books are given on home-loan to registered members several users come to the library every day for consultation. During the year 2010-2011 there were thousands of users that visited the library at present there is a 367 life time members and more than the 300 annual members are entertaining the library.

**Table 3 Library Statistics**

No. of Members				Numbers of Visitors Who Visited					Landing Statistics
Aggregate Total 1250				Aggregate Total					Aggregate Total
Female	Male	Child	Total	Female	child	adult	old	total	of issue-return
319	925	05	1250				age		

**Membership**

Kota Public library offers various type of membership i.e. Life Time Membership, Annual Membership, Family Membership, Own Book Reading Room facility Membership, Kids Membership, Membership for Visually Impaired, Membership for



Transgender and membership for BPL Families etc. For taking life time membership, Readers have to pay 1000/- once in whole life and for annual membership readers have to pay rupee 150/- per financial year. 20/- Rs per month for Own Books Reading Room facility Membership. 300/- annual for family membership per annul, Membership for Visually Impaired and Transgender are free. For all type of membership readers have to attach following documents.

- Application form
- Photo ID'S proof (ADHAR CARD)
- Address proof
- Guarantee by gazette officer / or 1000/- Caution Money for Kotalites and 2000/- for Non- Resident of Kota.
- Recent passport photo

### Reading Room Collection

Library received in all 104 newspapers and magazines. Out of them, the library is also have life time subscription for few magazines From government budget we purchase following no. of newspapers and magazines

**Table 4 Reading Room Collection**

Reading Room Collection							
General Section						Child Section	
Daily	Weekly	Quarterly	Monthly	Bi-Monthly	Trimonthly	Monthly	Quarterly
17	06	07	30	00	03	04	04

### Library Hour

Round the Year: 11.00 am to 7.00 pm

Reading Room: 7 am to 7 pm.

### Achievements

The student's community of various fields is taking maximum advantage of this library. Many of them passed through various competitive examination conducted by state and central services.



**Image 6 E-Library in Kota Govt. Divisional Public Library**

### **Reference Service**

Library services include ready reference service, long range reference service and special services pertaining the research. Among the services there are bibliographical services, personalized services to the readers etc.

### **Book Selection**

Books are purchased taking into consideration of the users demand as well as review published in newspapers and magazines and also selected from Award winning Books.

### **New Initiative**

Programs like gathering of writers of children's literature; book releasing function, reader-writer interaction session, exhibition of books, the library aim to making it as a hub of social, cultural and literary activities of religion. Efforts are being made to enroll more and more members and provide better services

## **III Methodology**

### **Knowledge Library**

Soon library has E-Knowledge Centre for availing the facilities to the Readers to get on-line information on just a one Click with infrastructure of Ten Computers, LAN Networking and Internet Facility.

### **Library Services for Transgender**

Govt. Divisional Public Library opens a new page in the History of Rajasthan because it's a First Public Library in the Rajasthan (and Second in Nation after Kerala) which is introduce library Services to Transgender.

In a revolutionary move, the Govt. Divisional Public Library Kota has introduced membership for LGBT communities and has added a column for third gender in its

membership form. The first membership card will be presented by Dr. Surabhi Goyal to transgender Shahiba in an event to be organised at the library, as part of world Book Day - 2018 celebration. "Education was a right which had been always denied to us. We had suffered discrimination the most at educational institutions. To gain membership in a library and to borrow books had been my long-cherished dream. It is a huge recognition for us to be part of a library and many people would be benefited by this decision. If we had an opportunity to access libraries earlier, there would have been more transgender community," said Shahiba. "It is high time that the society accepts them. Through library memberships, we aim to provide them a platform for transgender. A new world will be opened for them, which was denied to them earlier," said s Dr. Deepak Kumar Shrivastava, Divisional librarian and Head GOVT. Divisional Public Library Kota.

### **I. Summary of findings**

The study discussed the following:

1. There are adequate podcasts in the library for the provision of library services
2. Enhanced podcasts are mostly used by the library staff staff when rendering the services to the users
3. The library management provided the required podcasts that library staff used in library services
4. The library staff and users enjoyed the privilages opened by the podcasts in learning and research activities in the library
5. All the available podcasts in kota public brary are harmless and easy to be secured

### **IV Conclusion**

From the analysis of the findings, it could be concluded that although the staff of kota public library appreciate the need to have and use more podcasts in the process of rendering services to the users . this will improve the quality of information they are giving to the users and also to help the library staff to delivered their services in multiple ways.

### **II. Recommendations**

In the light of the findings of the study, it is recommended that:

- i. All the section/units of the library should have podcast and make them available to the users
- ii. It will not be out of place to recommend that modern podcast such as computer , a screen cast and other related podcast should not be displayed to the users before orientation
- iii. The library should organize a seminar whenever the library received new arrivals of podcast.

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